

Vigilant Partner

Service software

Part of the **Agilia® Connect** Infusion System



Your service ally

Vigilant Partner provides full-service functionality in a single desktop software, so your BioMed team can quickly and easily identify, configure, upgrade, calibrate, troubleshoot, and test each Agilia® Connect Volumetric and Syringe Pump and provide event and maintenance reports for the entire fleet.

Functionally Refined for intuitive operation

Vigilant Partner's user-friendly interface – designed to feel similar to the most widely-used web browsers – and simplified processes helps ease initial training and speed execution of critical, every day tasks.

Practically Programmed with downloadable documentation

With just a click, your team can print or save proof-of-testing certificates for in-house service maintenance records or event logs for incident investigation and reporting, helping to ensure regulatory compliance.

Exceptionally Supported to drive best practices

From initial implementation to ongoing maintenance and repair, technical service experts show your BioMed team how to put Vigilant Partner to best use, getting them up and running quickly and working confidently, minimizing overall device downtime – and Biomed costs.



Dedicated Team of Experts

Account Manager
Project Manager
Clinical Pharmacy Services Liaison
Clinical Nurse Liaison
IT Service Liaison

SCP certification, 10 years running

Our technical team's commitment to annual certification by the global standard in field service quality – Service Capability & Performance (SCP) – whose audits cover a broad scope of practices, ensures installation and training, as well as ongoing service, are provided by individuals with deep knowledge.

Time-saving diagnostics

20 mins
for functional test

One-click tab structure

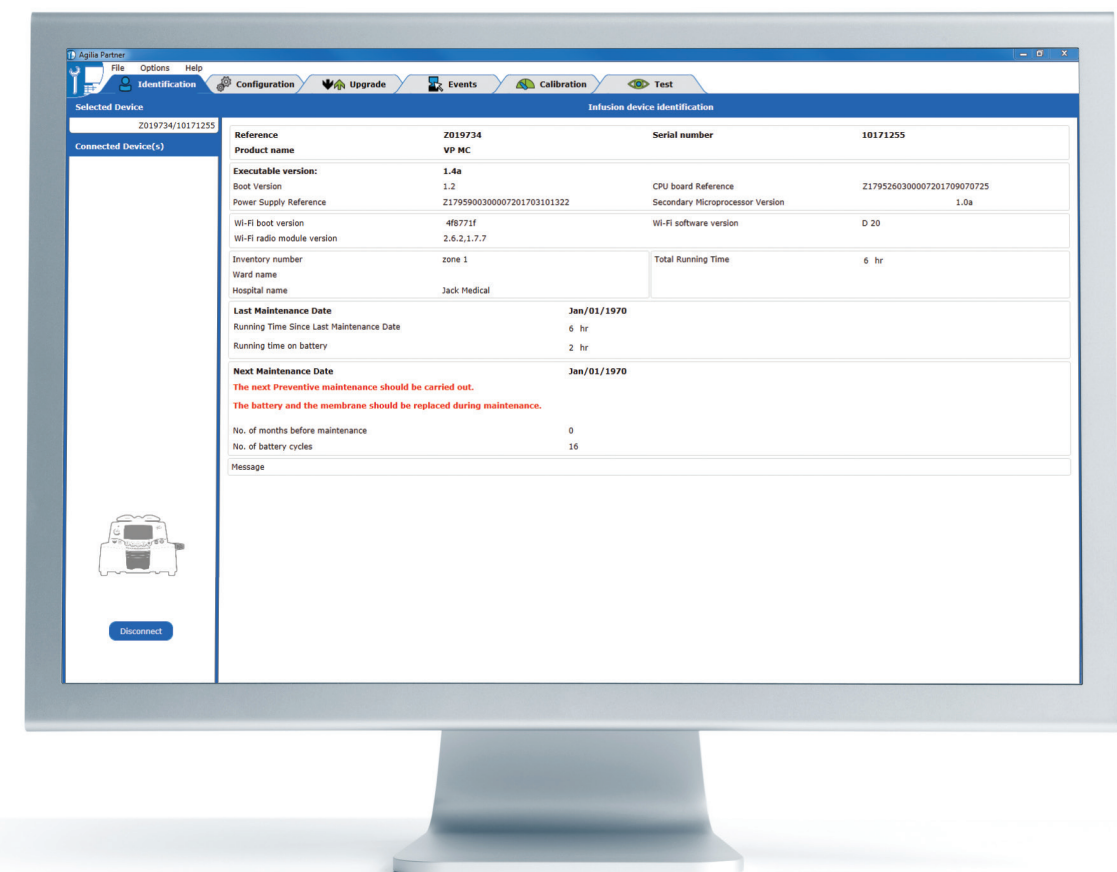
gives easy access to desired activities, from initial pump identification to regular pump testing.

Individual issue tests

enable quick troubleshooting of out-of-order pumps, with easy navigation from failed test screens to calibration screens to perform corrective maintenance procedures.

Full diagnostic test

provides complete Quality Control Certificate (QCC) and Preventative Maintenance (PM) Certificate to meet annual and tri-annual compliance requirements.



Globally **Recognized as a proven partner**

Fresenius Kabi's medical device division is a leader throughout the world, with more than 35 years of infusion technology experience and an installed fleet of more than a million infusion pumps. Fresenius Kabi is also a steadily-growing force in the North American generic injectables space, having worked shoulder-to-shoulder with acute- and alternate-care institutions over the last decade to help ensure the availability and affordability of essential IV drugs for anesthesia and analgesia, critical care, and oncology.



**FRESENIUS
KABI**

caring for life

Fresenius Kabi USA, LLC
Three Corporate Drive
Lake Zurich, Illinois 60047
www.fresenius-kabi.us/agiliacconnect

©2022 Fresenius Kabi USA, LLC. All Rights Reserved.
2587-ACIS-02-03/22